

Vyne Trellis Release Announcement

5/11/2022

Summary

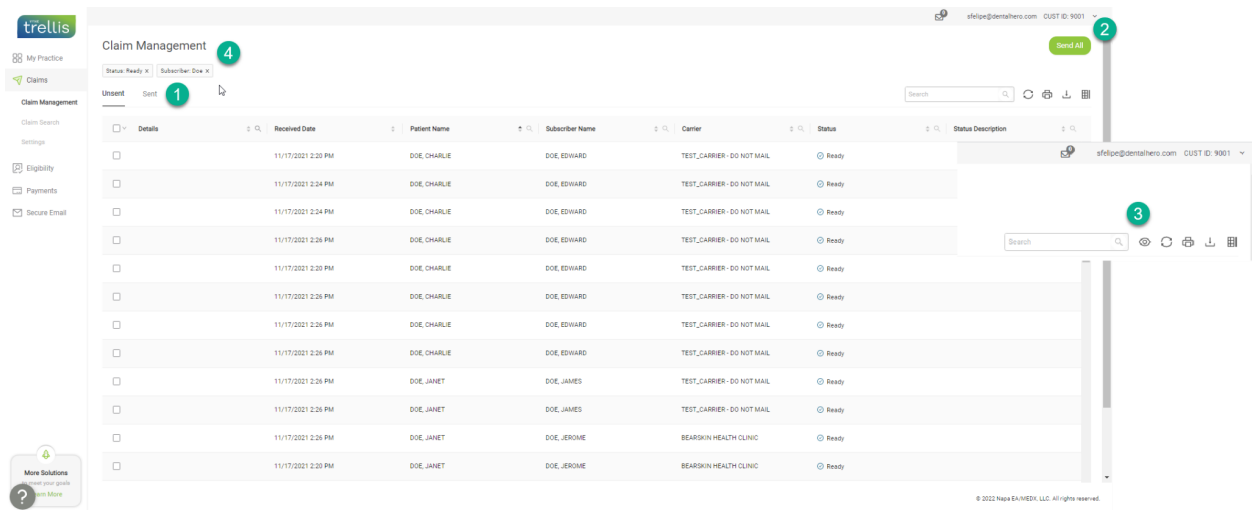
Introducing Vyne Trellis® enhanced claim grid and redesigned attachment experience, now including updated design and features.

What's new?

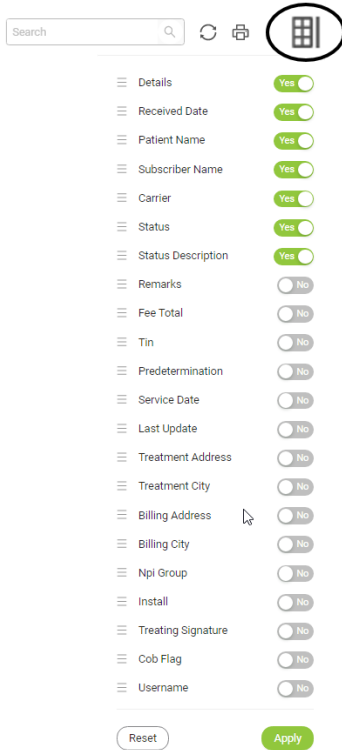
Claim Management Page Updates

New Layout

1. Tabs are renamed from Queue/Processed to be **Unsent/Sent**
2. The Unsent Tab's Process All button is renamed to **Send All** and moved to the upper right corner
3. Show Hidden Claims, Update Claims, Print, Download, and Column Selector are relocated
4. Status Filters are located on the Column Header; when a filter or search is applied status tags display at the top of the screen

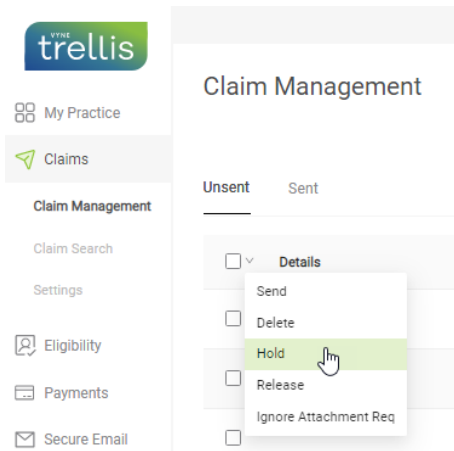


- Columns offer the option to Select | Reorder Columns in the Column Selector modal and now includes a **Reset** and **Apply** option, reducing accidental clicks to Reset columns.



Claim Grid Updates

- Clickable Rows (Removal of the **View** button on each row)
- Filters by rows no longer automatically reset after clicking either **Save** or **Resend**
- Action Column updated with a **Select All** box instead of the word Actions as text
- New Actions added: **Hold** and **Release** offer user-initiated claim holds for claims that are Unsent until they choose to release the hold; claims will not be submitted when clicking **Send All**. The status of **Hold** will be displayed in the Status Column if a claim is on Hold in the Unsent Tab



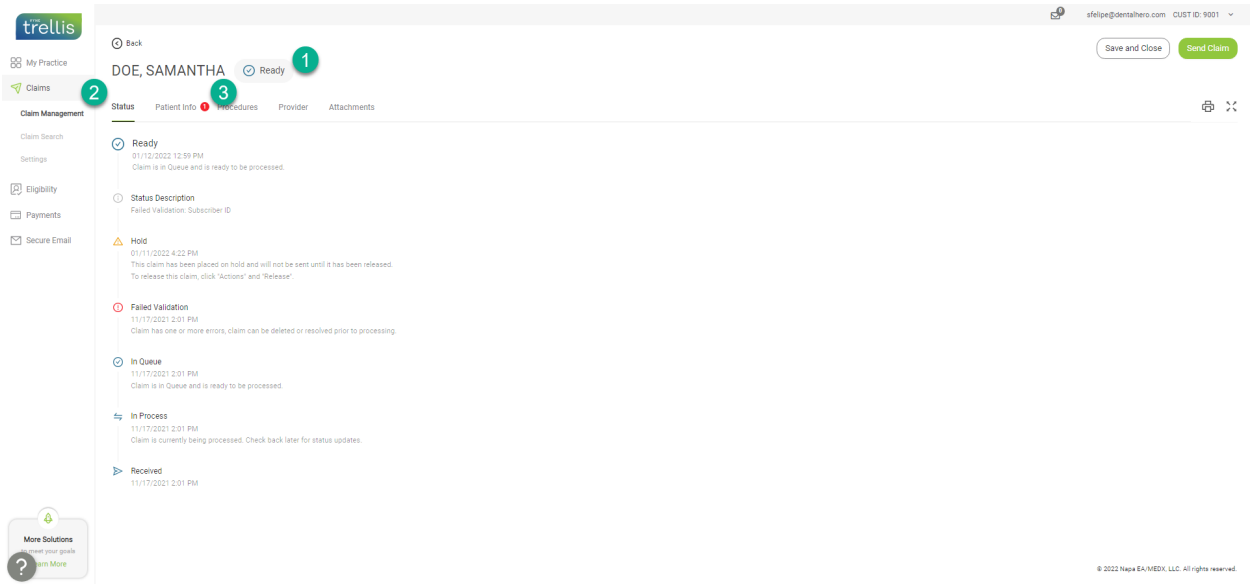
5. Status - In Queue was updated to be Ready

| Carrier | Status |
|----------------------------|--------|
| TEST_CARRIER - DO NOT MAIL | Ready |
| TEST_CARRIER - DO NOT MAIL | Ready |
| TEST_CARRIER - DO NOT MAIL | Ready |

Claim Details Layout Updates

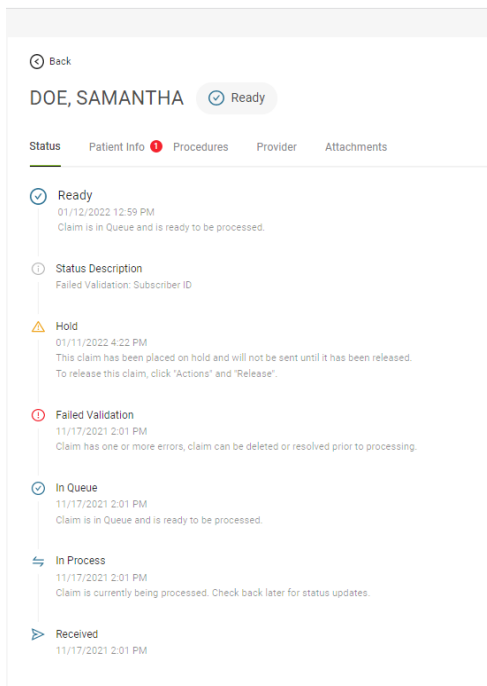
The claim modal was replaced with a full-page, giving more screen space. Updates on the page include:

1. Status Badge at the top next to the patient name to indicate the status
2. Tabs are relocated to the top of the screen
3. Error Badges display on the tabs with missing or invalid information
4. If more than one field is missing/invalid, a user will see all validation errors when they open the page (instead of one at a time)



Claim Details Tab Updates

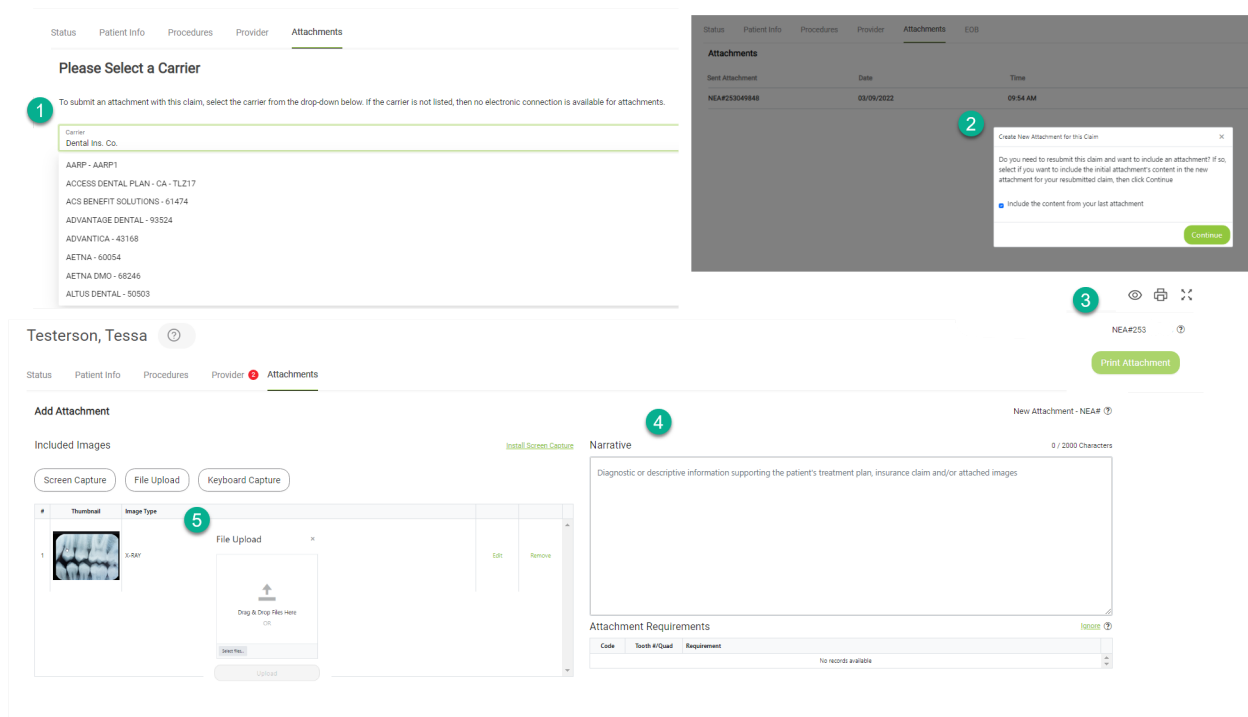
1. **Status Tab** - Displays the most recent status of the claim to the oldest
2. The “Where’s my Claim” tracker is removed from the view
3. Tabs have updated design



Attachment Updates

Note: Attachments that do not have an electronic route cannot be sent (or even added).

1. If a carrier is unknown, the user is required to select an attachment carrier. This eliminates the removal of attachments for non-supported electronic attachment carriers. If no electronic route is available, the user will see a message indicating that they are unable to add an attachment to the claim.
2. When resubmitting a claim, a user may choose to reuse the images included in the original claim and attachment with the resubmission.
3. A printer-friendly view of the attachment, with all included details, is now available.
4. The Narrative field is now included and can be used to directly type into.
5. File Upload now includes a new 'Drag and Drop' method to simplify uploading images.



The screenshot displays the 'Attachments' section of the Vyne Trellis interface for a patient named Tessa Testerson. It highlights several key updates:

- Carrier Selection:** A dropdown menu titled 'Please Select a Carrier' is shown, listing various dental insurance carriers such as AARP, ACCESS DENTAL PLAN, and AETNA.
- Resubmission Confirmation:** A dialog box asks if the user wants to include the content from their last attachment when resubmitting a claim.
- Print Attachment:** A button labeled 'Print Attachment' is visible in the top right corner.
- Narrative Field:** A large text area labeled 'Narrative' is provided for entering diagnostic or descriptive information.
- File Upload:** A 'File Upload' dialog box is shown with a 'Drag & Drop Files Here' area, indicating the new upload method.

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